



homê inspect

TOWARDS SNAG FREE HOMES

TOWARDS SNAG FREE HOMES!!

Everything you build finally contributes to building your reputation. This is something that takes years of hard work and dedication to build. The bad news is that, even one customer complaint can dent this hard earned reputation. Because, like a happy customer is your best ambassador, a dissatisfied customer can be a one man defamation army!

Being a customer centric organization, you take every effort to provide your customers with the best quality and value while defining your specifications. But many different agencies are involved in actual construction, creating a possibility of some variance creeping in between the aspired quality standards and the actual construction.

About CQRA

CQRA is a specialist consulting organization dedicated to enhancing Quality at construction sites.

Incorporated in 2004, CQRA is a PAN India company with a team of around 120 highly skilled and experienced professionals from the Construction Industry. CQRA have operations in Mumbai, Bangalore, Hyderabad, Ahmedabad, Kolkata, Pune, etc where the focus is to closely work with Construction companies and help them to enhance the quality of construction of their projects through a variety of services.

Some of the reputed clients of CQRA are, Mahindra Life Spaces; Lokhandwala Constructions, Mumbai; L&T Metro Rail Corporation; Tata Housing Ltd; Godrej Properties Ltd; L & T Group; Orbit Corporation Ltd, Mumbai; My Home, Hyderabad; etc. In the last 10 years or so, we have covered more than 65 mn Sq. ft. of Real Estate space in our Services.

Home Inspect

Home Inspect is a pre delivery inspection service that helps you to deliver homes that meet the requisite quality standards. Home Inspect from CQRA can be your most reliable tool for ensuring customer satisfaction.

World over there are inspection agencies which check and certify quality of finished homes before they are occupied. India is fast catching up on the international trends and CQRA is the first company in India to introduce this service.



Methodology

On your behalf, CQRA conducts an inspection of every single apartment in the project that you plan to hand over to customers. Home Inspect covers over 75 parameters including electrical, plumbing, waterproofing and many others. The inspection is done thoroughly and meticulously by experts in Construction Industry who are specialized in construction quality audit.

A brief outline of how it is conducted

- Orientation meeting of site staff to explain quality benchmarks.
- Snag listing in 1st visit
- Snags categorized as Undesirable and Unacceptable handed over to the contractor
- Rectification by Contractor
- 2nd visit to re-inspect
- Certification for individual flats if found satisfactory

Features

- Checklists derived from extensive research
- Researched quality benchmarks and tolerances for finished product
- Snags are categorized as unacceptable and undesirable.
- Use of special software to arrive at acceptance levels
- Covers latest trends in fixtures and fittings
- Use of revolutionary mobile phone based technology to capture and transmit field data on real time basis to generate reports electronically.

Benefits

- Work done while contractor is still at site
- Rectifications can be prioritized and done in a focused manner
- Any visits after 2nd visit to contractors account ensure time bound rectification
- Certificates issued for individual flats
- Contractors shall be vigilant the very first time if they know such checks are to be conducted



Satisfied customer who will be an advocate for the builder and not spread ill word. Builder can avoid considerable harassment from his customers by reduction of post delivery complications and avoid resultant post project costs. Certified flats can fetch higher prices, Consumers reassured of quality and avoidance of future maintenance problems in flat. Unrealistic and unreasonable demands of customers can be rationalized with presence of third party perspective.

Everybody wins!

Quality is never an accident;
it is always the result of intelligent effort.
- John Ruskin

OTHER SERVICES

Independent 3rd party Stage wise audits,
Quality Assurance and Advisory Services,
Quality certification
Safety audits
Training of Site staff



www.heminspect.com

homê inspect

TOWARDS SNAG FREE HOMES

Contact:
Durocrete Construction Quality Rating Agency Pvt.Ltd. (CQRA)
Durocrete House 'Vimal' 84/1/1 Prabhat Road,
Erandwane, Pune - 411 004.
Tel: 020 65202020 | E-mail: marketing@cqra.com | www.cqra.com

